

Introduction to SocialEyes

SocialEyes is an accessible and screen reader friendly, stand-alone Facebook client for Windows written by GW Micro. SocialEyes supports many of the key features available in the world's most popular online social networking service.

SocialEyes enhances the accessibility and usability of Facebook (www.facebook.com) through its elegant interface. Using standard and common controls, SocialEyes brings a fresh, streamlined and easy to use interface to the Facebook social networking platform.

This worksheet covers the most important features of SocialEyes and answers many of the frequently asked questions from its users.

Learning Objectives

- Identify the requirements for using SocialEyes
- Identify the key features available in SocialEyes
- Learn how to sign up for Facebook
- Learn how to activate SocialEyes
- Learn how to log in to SocialEyes
- Understand the layout SocialEyes
- Learn how to review and filter your status list
- Learn how to like and add comments to posts
- Learn how to post status updates
- Learn how to chat with friends using SocialEyes
- Learn how to find information on Facebook with SocialEyes
- Learn how to configure your SocialEyes options
- Identify SocialEyes help and support resources

Review Questions

1. What are the system requirements for using SocialEyes?

Answer: Windows PC (XP and higher), Microsoft .net Framework 4.0, Windows compatible sound card, speakers, and Internet connection

2. Where can you find the SocialEyes setup program?

Answer: On GW Micro's AppCentral web portal. The SocialEyes webpage is: www.gwmicro.com/apps/SocialEyes. Window-Eyes users can also download SocialEyes using AppGet.

3. Before using SocialEyes, you will need to create an account with what social networking service?

Answer: Facebook. If you do not have an account, activate the "Sign up for Facebook" link available from the SocialEyes log in screen and you will be directed to Facebook's website where you can make one.

4. True or false. SocialEyes allows you to post status updates, review, like and comment on your friends posts, find friends, view friend requests, use Facebook chat and edit your Facebook profile.

Answer: False. All of the above features are supported in SocialEyes except for editing your Facebook profile. This is a limitation imposed by the Facebook application programming interface (API).

5. SocialEyes needs to be activated before you can use it to access Facebook. How do you activate SocialEyes?

Answer: Install your SocialEyes activation file, launch SocialEyes and select Activate found in the Help menu. You can return your activation to the server by selecting Deactive option in the Help menu.

6. What two methods can be used to access the SocialEyes log in screen?

Answer: Activate the Login button in the main window or select Login under the File menu. If you are logged in, you can logout by selecting Logout under the File menu.

7. What two pieces of information do you need to login to Facebook with SocialEyes?

Answer: the email address or phone number associated with your Facebook account and your password

8. What are the three main areas you can navigate to (using Tab or Shift-Tab) in the SocialEyes main window and where is your initial focus in SocialEyes after logging in?

Answer: Status list, Friends list and Update Status edit box. You initial focus is placed in the Status list

9. What menus are available in the SocialEyes menu bar?

Answer: File (F), View (V), Tools (T), and Help (H)

10. What details are displayed for each post in your Status list?

Answer: name of poster, post text, number of likes, number of comments, time of last update to post and application or device that the post was made from

11. After selecting a post in the Status list using your Arrow Keys or first letter navigation, you can Like the post by opening the context menu and selecting Like. What is the hotkey to Like a selected post?

Answer: Control-Up

12. What do you need to do if you want to activate a link in a post, read the comments for a selected post, like a comment or add your own comment?

Answer: open the post by pressing Enter or Control-O

13. What are the three filters that are available for use in the Status list?

Answer: filter app, filter name, filter keyword

14. Name both the program hotkey and the global hotkey for the new Post dialog.

Answer: Control-N, Control-Window-N

15. What is the added benefit of using the Post dialog instead of the Update Status edit box found in the main SocialEyes window?

Answer: You can attach links, picture and videos to your post using the Attach menu or corresponding attachment hotkeys using the dialog.

16. After navigating to the Friends list and selecting a friend using the Arrow Keys or first letter navigation, what two functions can you perform?

Answer: open and chat (both options are available in the context menu)

17. What is the hotkey to open the Find dialog in SocialEyes and what can you search for?

Answer: Control-F. You can search for Events, Friends, Groups, Pages, Places, Posts and Users.

18. What are the 7 different Facebook items you can access from the View menu?

Answer: events, friend requests, messages, notifications, timeline, groups, likes; you can also hide offline friends in your Friend's list by selecting the Hide offline friends menu item

19. Under what menu will you find Options and what are the 8 categories of options found in the SocialEyes Options dialog?

Answer: Tools. The seven categories of options are: General, Messages, Notifications, Sounds, Chat, Hotkeys, Filters, and Speech.

20. How do you access the SocialEyes manual?

Answer: Press Enter on Documentation in the Help menu. The manual will be displayed in your default web browser. The manual has a table of contents with hyperlinks to each section and each section is also marked up with a heading to aid navigation.

21. SocialEyes technical support is exclusively available through what GW Micro mailing list?

Answer: GW-apps. You can sign up at www.gwmicro.com/lists.